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# **TORT LAW**

6th edition

**Emily Finch** 

Stefan Fafinski

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We are, as ever, grateful to all who have offered feedback on the last edition of *Law Express: Tort Law*, particularly the anonymous academic reviewers who provided some suggestions for improvement. We have been pleased to incorporate these as best we could. We'd really like to hear what you think of the book, which you can do by visiting www.finchandfafinski.com, Twitter at@FinchFafinski or via email to hello@finchandfafinski.com.

Emily Finch and Stefan Fafinski

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## Introduction

Tort is one of the core subjects required for a qualifying law degree so it is a compulsory component of most undergraduate law programmes. It is usually taught as a first or second-year subject as many of its concepts are relatively straightforward and it bears a certain resemblance to criminal law since it involves a similar two-stage process: the imposition of liability and the availability (or not) of a defence. Aspects of tort will appear in other subjects studied on the law degree: there are elements of negligence in employment law and environmental law whilst harassment is a prominent topic within family law. As such, it is important to have a strong grasp of tort both as a subject in its own right and because of the role it plays in many other law subjects.

Tort covers a wide range of issues that are pertinent to various aspects of everyday life such as the working environment, neighbour disputes and injuries sustained on another's premises. Negligence is a vast topic within tort that covers the many ways in which people inadvertently cause harm to each other. Due to the familiarity of many of the factual situations that arise in tort, students frequently feel quite comfortable with the subject. This can be a problem, however, if the situation gives rise to an outcome that seems unreasonable or unfair. It is important to remember to put aside instinctive evaluations of the situation and focus on the methodical application of the principles of law derived from case law and statute.

This revision guide will help you to identify the relevant law and apply it to factual situations which should help to overcome preconceived notions of the 'right' outcome in favour of legally accurate assessments of the liability of the parties. The book also provides guidance on the policy underlying the law and it identifies problem areas, both of which will help you to prepare for essay questions. The book is intended to supplement your course materials, lectures and textbooks; it is a guide to revision rather than a substitute for the amount of reading (and thinking) that you need to do in order to succeed. Tort is a vast subject — you should realise this from looking at the size of your recommended textbook — so it follows that a revision guide cannot cover all the depth and detail that you need to know and it does not set out to do so. Instead, it aims to provide a concise overall picture of the key areas for revision — reminding you of the headline points to enable you to focus your revision, and identify the key principles of law and the way to use these effectively in essays and problem questions.

#### **REVISION NOTE**

Things to bear in mind when revising tort law:

- Do use this book to guide you through the revision process.
- Do not use this book to tell you everything that you need to know about tort but make frequent reference to your recommended textbook and notes that you have made yourself from lectures and private study.
- Make sure that you consult your syllabus frequently to check which topics are covered and in how much detail.
- Read around the subject as much as possible to ensure that you have sufficient depth of knowledge. Use the suggested reading in this book and on your lecture handouts to help you to select relevant material.
- Take every possible opportunity to practise your essay-writing and problem-solving technique; get as much feedback as you can.
- You should aim to revise as much of the syllabus as possible. Be aware that many questions in tort that you encounter in coursework and examination papers will combine different topics, e.g. nuisance and trespass to land or employers' liability and trespass to the person. Equally, defences and/or remedies could combine with any of the torts. Therefore, selective revision could leave you unable to answer questions that include reference to material that you have excluded from your revision; it is never a good idea to tackle a question if you are only able to deal with part of the law that is raised.

Before you begin, you can use the study plan available on the companion website to assess how well you know the material in this book and identify the areas where you may want to focus your revision.

## **Guided tour**

How to use features in the book and on the companion website



#### **Understand quickly Topic maps** – Visual guides highlight key subject areas and facilitate easy navigation through the chapter. Download them from the companion website to pin on your wall or add to your revision notes. **Key definitions** – Make sure you understand essential legal terms. **Key cases and key statutes** – Identify and review the important elements of essential cases and statutes you will need to know for your exams. **Read to impress** – These carefully selected sources will extend your knowledge, deepen your understanding, and earn better marks in coursework and exams. Glossary – Forgotten the meaning of a word? This quick reference covers key definitions and other useful terms. **Test your knowledge** – How well do you know each topic? Test yourself with guizzes tailored specifically to each chapter. **Podcasts** – Listen as your own personal Law Express tutor guides you through a step-by-step explanation of how to approach a typical but challenging question. **Revise effectively Revision checklists** – Identify essential points you should know for your exams. The chapters will help you revise each point to ensure you are fully prepared. Print the checklists from the companion website to track your progress. Revision notes – These boxes highlight related points and areas where your course

might adopt a particular approach that you should check with your course tutor.

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	<b>Make your answer stand out</b> – Impress your examiners with these sources of further thinking and debate.
	<b>Exam tips</b> – Feeling the pressure? These boxes indicate how you can improve your exam performance when it really counts.

**Don't be tempted to** – Spot common pitfalls and avoid losing marks.

an examiner awards marks.

You be the marker – Evaluate sample exam answers and understand how and why

**Study plan** – Assess how well you know a subject prior to your revision and determine which areas need the most attention. Take the full assessment or focus

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# **Negligence:** The duty of care

#### Revision checklist

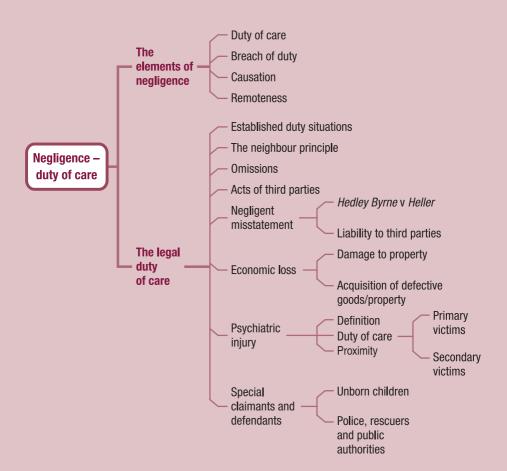
#### **Essential points you should know:**

The general definition of the legal duty of care
 Liability for omissions and the acts of third parties
 The principles of negligent misstatement
 The definition of economic loss and the limited circumstances under which it may be recoverable
 The changes to the extent of economic loss introduced by *Anns*, *Junior Books* and *Murphy*

The composite elements required to establish the tort of negligence

- The definition of psychiatric injury and how it applies to primary and secondary victims
- The duty of care in relation to special claimants and defendants

#### Topic map



#### Introduction

#### Negligence has grown to become the largest area of tort law.

In everyday terms, negligence means failure to pay attention to what ought to be done or to take the required level of care. Its everyday usage implies a state of mind (carelessness), whereas the tort of negligence is concerned with the link between the defendant's behaviour and the risk that ought to have been foreseen. When revising negligence, be careful not to let the everyday meaning of the word distract you from the legal meaning of negligence.

As negligence is such an immense topic, it has been broken down into three chapters in this book. It may help to think of this chapter as dealing with the question of whether or not the defendant has a legally recognised duty to take care, while the following two chapters deal with whether the defendant has been careless (breach of that duty) and whether that carelessness caused the harm suffered by the claimant and that the harm gives rise to a legal claim (causation and remoteness).

#### ASSESSMENT ADVICE

#### **Essay questions**

Essay questions on the duty of care in negligence could concentrate on one particular duty situation in particular or cover several of them in a much broader evaluation of the role of the duty of care in negligence. Broad questions tend to be unpopular with students as many of the situations which limit the duty can be overlooked in selective revision. This means that, equipped with a good understanding of all the duty of care situations covered in this chapter, you would be well placed for your answer to stand out among those of your more ill-prepared colleagues. Remember that unpopular questions tend to be done either very well, or very badly.

#### **Problem questions**

Problem questions on negligence are very common. They can often include non-standard duty of care situations. For example, in a negligence scenario involving three parties, one might suffer physical loss or damage, one might suffer economic loss and another psychiatric harm. If you had just focused your revision on the 'standard' duty of care in negligence, you could lose out on many of the marks available for such a question. In all duty of care problems, remember to be methodical when applying the case law relating to the special duty situations to the facts given and work through each of the elements of the duty in turn.

#### Sample question

Could you answer this question? Below is a typical essay question that could arise on this topic. Guidelines on addressing the question are included at the end of the chapter, whilst a sample problem question and quidance on tackling it can be found on the companion website.

#### **ESSAY QUESTION**

The scope of the duty of care in negligence depends ultimately on the courts' assessment of the need to protect society from the carelessness of others. Discuss.

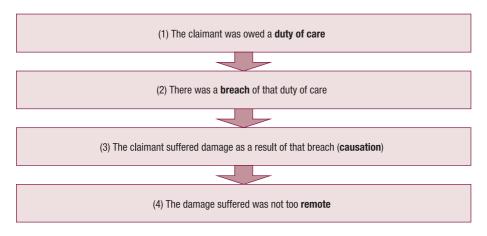
#### ■ The elements of negligence

#### **KEY DEFINITION: Negligence**

A breach of legal duty to take care which results in damage to the claimant. (Rogers, W.V.H. (2002) *Winfield and Jolowicz on Tort*, 16th edn, London: Sweet & Maxwell, p. 103.)

This definition of **negligence** can be broken down into the four component parts that a claimant must prove to establish negligence. The legal burden of proving each of these elements falls upon the claimant. See Figure 1.1.

Figure 1.1



#### Duty of care

This chapter concerns the first element of negligence which is the legal duty of care. This concerns the relationship between the defendant and claimant, which must be such that there is an obligation upon the defendant to take proper care to avoid causing injury to the claimant in all the circumstances of the case.

There are two ways in which a duty of care may be established:

- the defendant and claimant are within one of the 'established duty situations'; or
- outside of these situations, according to the principles developed by case law.

#### Established duty situations

There are a number of situations in which the courts recognise the existence of a duty of care. These usually arise as a result of some sort of special relationship between the parties.

#### The neighbour principle

Examples include:

- one road user to another;
- employer to employee;
- manufacturer to consumer (see *Donoghue* v *Stevenson* in the next section and also in Chapter 11);
- doctor to patient;
- solicitor to client.

Outside of these categories of established duty, a duty of care will be determined on the basis of individual circumstances. The 'neighbour principle' formulated by Lord Atkin in *Donoghue* v *Stevenson* [1932] AC 562 (HL) was initially used to determine whether a duty of care existed between defendant and claimant:

#### **KEY CASE**

#### Donoghue v Stevenson [1932] AC 562 (HL)

Concerning: duty of care; neighbour principle

#### **Facts**

Mrs Donoghue and a friend visited a café. Mrs Donoghue's friend bought her a bottle of ginger beer. The bottle was made of opaque glass. When filling Mrs Donoghue's glass,

the remains of a decomposed snail – which had somehow found its way into the bottle at the factory – floated out. Mrs Donoghue developed gastroenteritis as a result.

#### Legal principle

Since Mrs Donoghue had not bought the bottle of ginger beer herself she could not make a claim in contract upon breach of warranty. She therefore brought an action against the manufacturer of the ginger beer. The House of Lords had to decide whether a duty of care existed as a matter of law.

The House of Lords held that the manufacturer owed her a duty to take care that the bottle did not contain foreign bodies which could cause her personal harm. This is known as the *narrow rule* in *Donoghue* v *Stevenson* – that a manufacturer of goods owes a duty of care to their ultimate consumer.

More importantly, the case establishes the *neighbour principle* which determines whether the defendant owes a duty of care in any situation. Lord Atkin stated:

You must take reasonable care to avoid acts or omissions which you can reasonably foresee would be likely to injure your neighbour. Who, then, in law is my neighbour? The answer seems to be persons who are so closely and directly affected by my act that I ought reasonably to have them in my contemplation as being so affected when I am directing my mind to the acts or omissions which are called in question.

The neighbour principle is not limited in its application. As Lord Macmillan said in *Donoghue* v *Stevenson*: 'The categories of negligence are never closed.' This means that the courts can formulate new categories of negligence to reflect the current social view and make decisions based on consideration of public policy.

The basic concept of the neighbour principle was reformulated almost 60 years later in *Caparo Industries plc* v *Dickman* [1990] 2 AC 605 (HL).

#### **KEY CASE**

#### Caparo Industries plc v Dickman [1990] 2 AC 605 (HL)

Concerning: duty of care

#### **Facts**

The case considered the liability of an auditor for financial loss suffered by investors. However, it also set out the three points which a court must consider to establish whether a duty of care exists.

#### Legal principle

The three points are:

- reasonable foresight of harm;
- sufficient proximity of relationship;
- that it is fair, just and reasonable to impose a duty.

Caparo v Dickman effectively redefined the neighbour principle such that it adds the requirement that there must be a relationship of sufficient proximity and that the imposition of a duty of care must be fair, just and reasonable (on this point, see Robinson v Chief Constable of West Yorkshire Police [2014] EWCA Civ 15). The comparison can be seen in the following table:

Caparo v Dickman	Donoghue v Stevenson			
Reasonable foresight of harm	Avoid acts or omissions which you can reasonably foresee would be likely to injure your neighbour			
Sufficient proximity of relationship	Persons who are so closely and directly affected by my act that I ought reasonably to have them in my contemplation as being so affected when I am directing my mind to the acts or omissions which are called in question			
Fair, just and reasonable to impose a duty				

#### **SEXAM TIP**

When discussing the duty of care in your answers it is important to remember the third requirement imposed by *Caparo* v *Dickman*.

In *Caparo*, Lord Bridge endorsed the view of Brennan J in *Sutherland Shire Council* v *Heyman* (1985) 60 ALR 1 (High Court of Australia) in which he said that it was preferable:

that the law should develop novel categories of negligence incrementally and by analogy with established categories, rather than by a massive extension of a *prima facie* duty of care restrained only by indefinable 'considerations' which ought to negative, or to reduce or limit the scope of the duty or the class of person to whom it is owed.

In other words, the *Caparo* test should be used incrementally to determine duty of care and that each case should be considered by analogy to previous comparable duties. An example of this can be found in *Bhamra* v *Dubb* [2010] EWCA Civ 13 in which the defendant provided

#### 1 NEGLIGENCE: THE DUTY OF CARE

a wedding feast for a Sikh wedding, in which one dish contained eggs. The claimant was allergic to eggs and shortly after eating the dish became ill as a result of an anaphylactic reaction and died a few days later. The court held that the nature of the occasion was such as to extend the scope of the ordinary duty of care to encompass personal injury caused through the consumption of otherwise wholesome food containing eggs.

The House of Lords also commented on the *Caparo* test in *Sutradhar* v *National Environment Research Council* [2006] 4 All ER 490 (HL). Lord Hoffmann stated that:

It has often been remarked that the boundaries between these three concepts [from *Caparo*] are somewhat porous but they are probably none the worse for that. In particular, the requirement that the imposition of a duty should be fair, just and reasonable may sometimes inform the decision as to whether the parties should be considered to be in a relationship of proximity and may sometimes provide a special reason as to why no duty should exist, notwithstanding that the relationship would ordinarily qualify as proximate.

In particular, proximity remains a requirement for the existence of a duty of care even where the damage sustained takes the form of physical injury; foreseeability alone is not sufficient. In order to satisfy the requirement for proximity, the claimant must show that the defendant had a measure of control over and responsibility for the potentially dangerous situation.

The basic elements that need to be considered in establishing duty of care are illustrated in Figure 1.2.

#### I

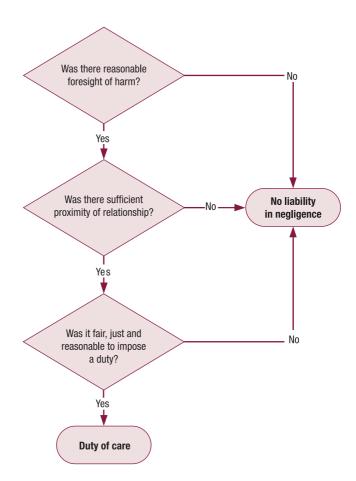
#### Don't be tempted to . . .

Don't engage in a discussion of the elements of the duty of care if you are tackling a problem question that deals with an established duty situation. You will waste words and time going through the *Caparo* test if the problem involves, say, an incident between road users. You should simply say that there is an established duty situation and move on to the key issues raised by the question.

Having looked at the basic idea of the duty of care, the remainder of this chapter will consider the various restrictions and limitations on the basic test from *Caparo* in turn. These have developed in response to particular situations where the *Caparo* test needed modification, namely:

- omissions (failing to act);
- acts of third parties;
- misstatements;
- economic loss;
- nervous shock (or psychiatric harm);
- special claimants and defendants.

Figure 1.2



#### Omissions (failing to act)

As Lord Goff said in *Smith* v *Littlewoods; Maloco* v *Littlewoods* [1987] AC 241 (HL) 271, 'the common law does not impose liability for what are called pure omissions'. Similarly in *Stovin* v *Wise* [1996] AC 923 (HL) 943–4, Lord Hoffmann commented that:

[It] is less of an invasion of an individual's freedom for the law to require him to consider the safety of others in his actions than to impose upon him a duty to rescue or protect . . . A duty to prevent harm to others or to render assistance to a person in danger or distress may apply to a large and indeterminate class of people who happen to be able to do something.

In other words, the law does not recognise a duty of care owed to the whole world to take positive action to prevent harm. In *Caparo* terms, it would not be fair, just or reasonable to